

## Let's Test Conference May 2012

## @huibschoots





"Testers don't have to be second class. Hire and train your staff appropriately so that they fulfill the needs required."

## Great Testers!

"I've never read a book on brain surgery"



## The Nine Forgettings

Lee Copeland





# "I am in this work for ten years now!!"

Don't confuse experience with expertise.

#### Becoming a Software Testing Expert

James Bach, Satisfice, Inc. james@satisfice.com www.satisfice.com

### 1. Attitude & Passion

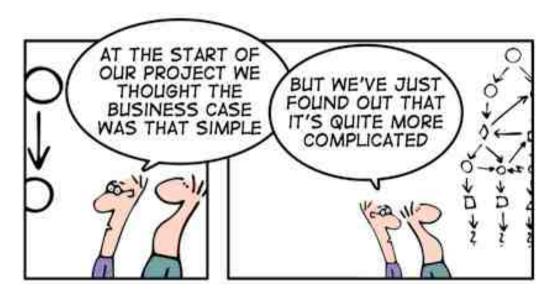
## 2. Competencies & skills:

- Thinking: critical, conceptual, systems
- Testing: tools, techniques and methods
- Proactive
- Collaboration skills
- Communication skills
- Social and emotional skills
- Quick learning & asking questions

But what about knowledge?

"A tester's responsibility is to remain unsure when everybody is sure"

"Testing is about questioning and learning under conditions of fundamental uncertainty"



"a tester knows that things can be different"

(Jerry Weinberg)

"a good tester is able to see the complexity of things that seem simple and the simplicity of things that appear complex."

(Michael Bolton)

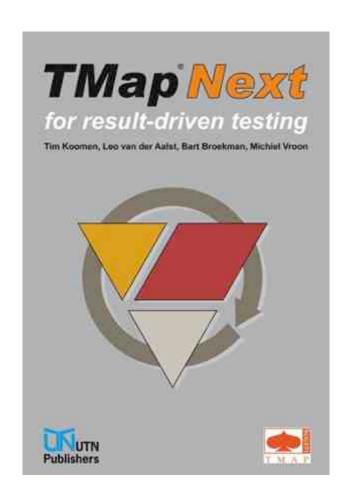
## Becoming a better tester

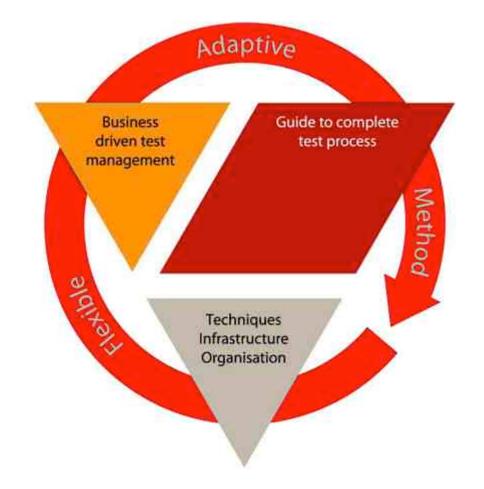
- 1. Adapt to the context
- 2. Collaborate

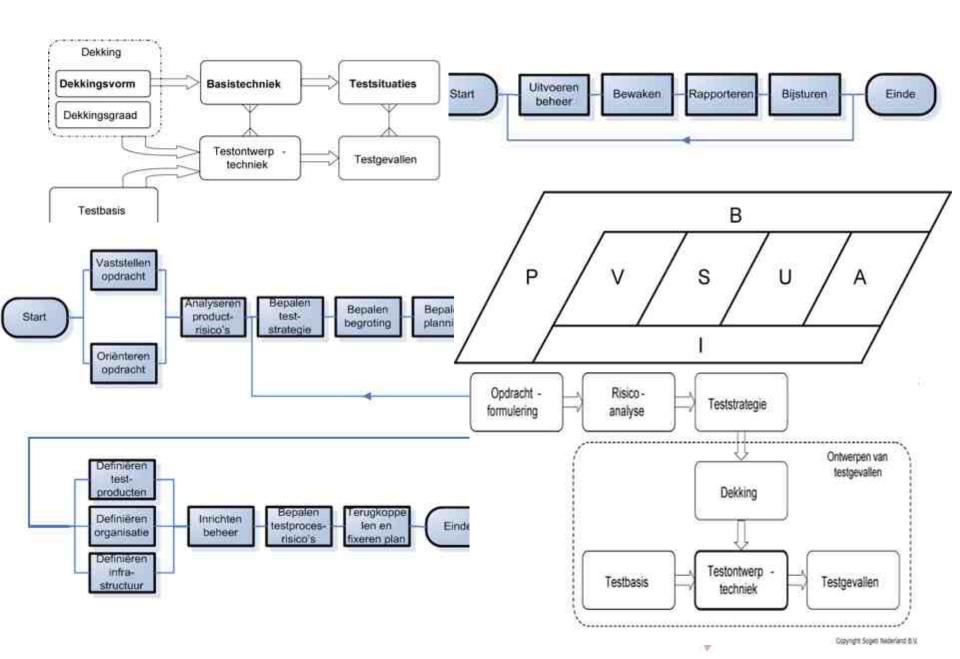
3. Learn & practice



## Adapt to Context



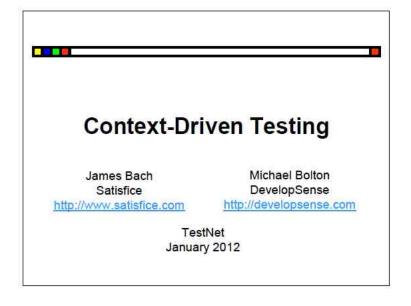




1.THE VALUE OF ANY PRACTICE DEPENDS ON ITS CONTEXT. 2. THERE ARE GOOD PRACTICES IN CONTEXT, BUT THERE ARE NO BEST PRACTICES. 3.PEOPLE WORKING TOGETHER, ARE THE MOST IMPORTANT PART OF ANY PROJECTS CONTEXT. 4. PROJECTS UNFOLD OVER TIME IN WAYS THAT ARE OFTEN NOT PREDICTABLE, S.THE PRODUCT IS A SOLUTION. IF THE PROBLEM ISN'T SOLVED, THE PRODUCT DOESN'T WORK, 6.GOOD SOFTWARE TESTING IS A CHALLENGING INTELLECTUAL PROCESS, 7. ONLY THROUGH JUDGMENT AND SKILL, EXERCISED COOPERATIVELY THROUGHOUT THE ENTIRE PROJECT, ARE WE ABLE TO DO THE RIGHT THINGS AT THE RIGHT TIMES TO EFFECTIVELY TEST OUR PRODUCTS.

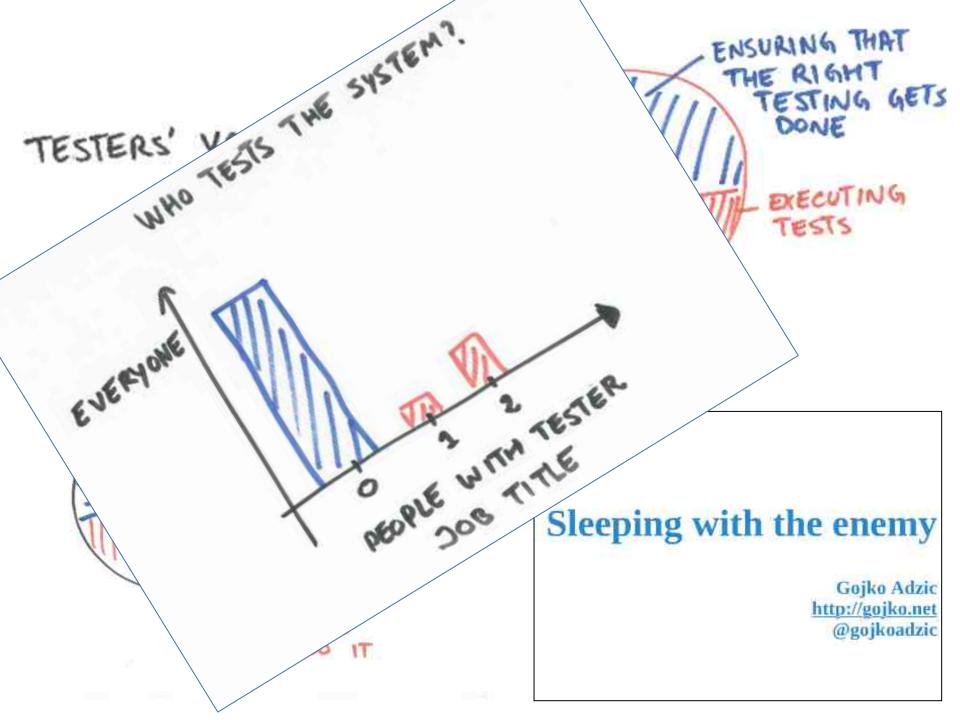
## www.context-driven-testing.com

"Context-driven testing" means that to be effective, testing must consider context first.



## Collaborate







Learn & Practice

## Learn & practice

- Train, challenge yourself and practise
- Read books & magazines
- Read blogs or write yourself
- Visit conferences (actively)
- Watch videos
- Participate in workgroups, SIG and peer groups
- Pair with testers and non-testers
- Try tooling
- (Get a) coach
- Ask for feedback

# 10,000 hours to perfection\*



Outliers

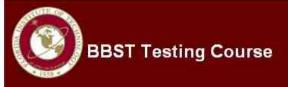


THE STORY OF SUCCESS.

MALCOLM GLADWELL

41 tomong years of File Papping Point and Blind





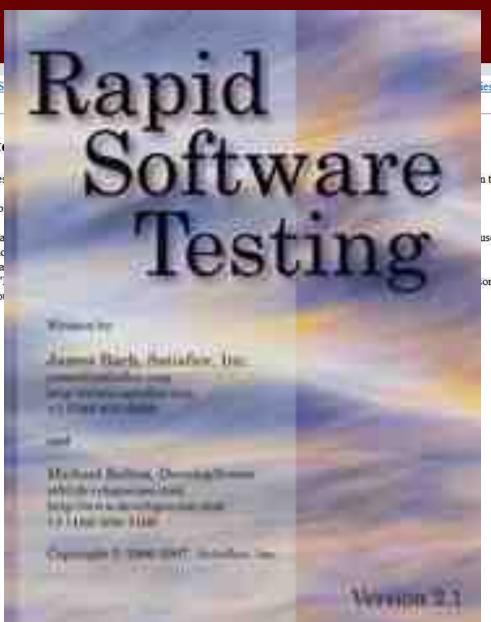
Welcome | Foundations | Bug Advocacy | Test Design | Domain Testing | S Course |

#### Welcome to

This site provides Creative Commons-licensed instructional materials (slides

We've organized the materials into self-contained sections. Click on the tab

- The first sections correspond to professional development courses ta Foundations course. We also use these materials in graduate and unc
- · The later sections are currently used only in academic courses. We a
- We frequently update the course materials. The named directories ("have different names. NOTE: We will probably move some topics or

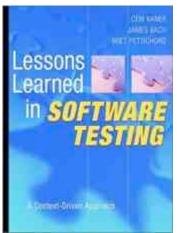


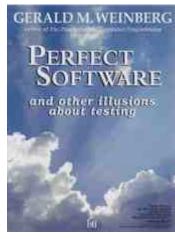
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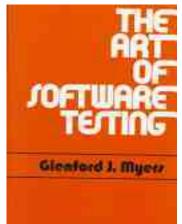
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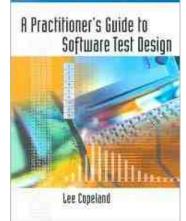
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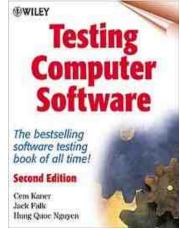
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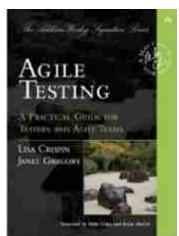


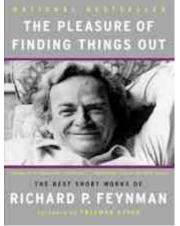


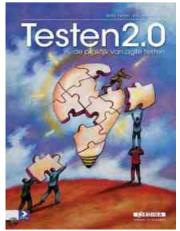


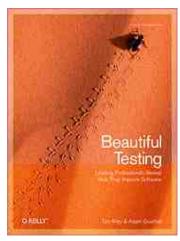


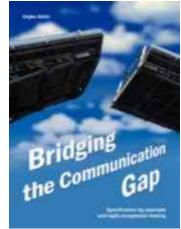


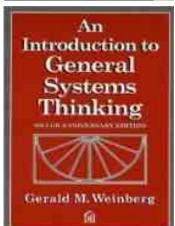


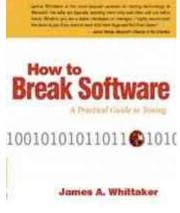


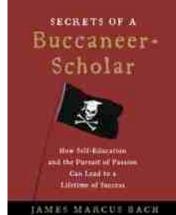


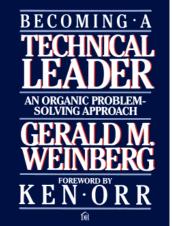




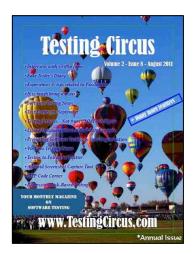










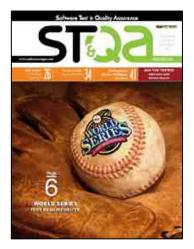




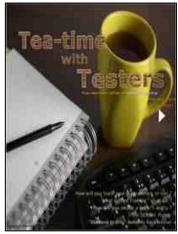




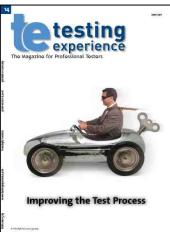














I reject his argument because he's appealing to authority, and Jeny Weinberg told me that you shouldn't

. I criect his assument because he the time he's done he'll have affirmed the consequent

DevelopSense Newsletter Subscribe





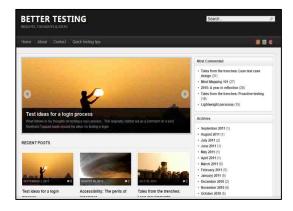












### Magnifiant: exploring software testing



Home Links About me

#### So you think you can test?

Posted on August 27, 2011 by hulbschoots

I am asked to do a talk at a test consultancy company. To prepare for this talk I want to share my thoughts with you. Hope you can challenge me to rethink or sharpen them.

As a test consultant I have worked for numerous companies and have met or worked with hundreds of testers. A lot of them claim that they are great testers. But are they? I think a lot of testers maybe aren't that great...

Being a great tester takes a lot of practice. I like this "Becoming a Software Testing Expert"

Search

#### Quotes on Software Testing

 Words may show a man's wit, but actions his meaning. (Benjamin Franklin)

#### Recent Posts

- So you think you can test?
- Decisions on conferences
- RST Part 2
- The quality? Oh, we test it in! (part 2)









Home Join

Opinion, Ne



HOME ABOUT

TRAINING

CONFERENCE

#### SPECIAL INTEREST GROUPS (SIG)

Membership and Networking | Our Groups | Specialist Group in Software Test

Membership

(SIGs).

Volunteering

Governance

Board of Directors

Special Interest Groups (SIGs) are groups formed by AST members with a desire to pursue significant,

long-term activity in an area of interest to the Association. As a member you are invited to join existing SIG or

propose a new one. All SIGs are self supporting and AST currently has the following Special Interest Groups

Workshops (LAWST)

Special Interes

Back to Our Groups

Qualifications, Training, Careers

Specialist Group In Software Testing

About the Group

Conferences

How to Join

My Page

Community

Resources

With over 2500 people registered on our database, the Special Testing (SIGIST) is one of the largest in the BCS.

Welcome to the SIGIST website.

Membership and Networking

We organise SIGIST Conferences four times a year in Central

The Testing Planet The Crowd Ministry of Testing

Specialist Group in Software Testing

conferences are an ideal opportunity to hear high-quality speak

Software Testing Club

a community for software testers



**Tester Education** 

AST's Education SIG had a busy agenda for the annual meeting at CAST. Some of the major announcements at CAST included:

Startpagina

Werkgroepen

TEST NET

Agile Testen

Business Intelligence Testen

ISO 29119

Ketentesten

Metrieken

Model Based Testen

Privacy en Testdata

Product Risico Analyse

Evenementen

De kennisuitwisseling die TestNet voor ogen staat, krijgt

onder andere gestalte in de vorm van werkgroepen. Een werkgroep bestaat uit een groep leden, die zich richt op een

De in de werkgroep opgedane kennis wordt zo veel mogelijk

specifiek testonderwerp. Het bestuur speelt een stimulerende rol bij de oprichting van werkgroepen. Na de

oprichting bepaalt een werkgroep zelf wat haar doelstellingen zijn en op welke wijze deze worden bereikt.

met de rest van de vereniging gedeeld.

Bibliotheek Werkgroepen

Contact

Featured Groups

Discussion

35 members

All Groups



My Groups







10 members







#### Algemeen

De doelstelling van de werkgroepen is kennisdeling. Het is

niet alleen zeer leerzaam door met een aantal vakgenoten een testgerelateerd onderwerp u heel leuk om eens op een andere manier met het vakgebied testen bezig te zijn. Het is de b

sessies toe te werken naar een resultaat dat deelbaar is met de andere TestNet leden om zi te professionaliseren. Niet alleen uit de theorie, maar juist ook vanuit de praktijk!

## Peer workshops

#### DEWT

Dutch Exploratory Workshop on Testing



#### Context Driven Testing @ TestNet

Posted on February 9, 2012 by Ray Oal

Last month DEWT organized a theme evening at <u>TestNet</u>, who graciously provided us with a conference room (a big one!) at the Nieuwegein Business Centre. More than 150 people attended this evening.





#### Recent Posts

- . Context Driven Teming & TestNet.
- Zeger van Hess Programme Chnir, EuroSTAR 2022
- · New in the Blogusphore
- TestNet with Michael Bolton and James Bach
- Some reading

#### Recent Comments



Ray Oel on DEWT's



Josep Schungsen om DEWT's



patenidufour on First DEWT peer conference on



Simon Morley on DEWT arborn.



Michel Ernsij on DEWT. is born.

#### Canadian Workshops

(POST) Calgary Perspectives on Software Testing
(TWST) Toronto Workshop on Software Testing
(WWST) Waterloo Workshop on Software Testing

#### European Workshops

(DEWT) Dutch Exploratory Workshop on Testing

(GATE) German Agric resting and Exploratory Workshop

(SWET) Swedish Workshop on Exploratory Testing

#### Other Resources

The LAWST Facilitation Method - a bling post

The LAWST Handbook

#### U.S. Workshops

(AWTA) Austin Workshop on Test Automation

(IWST) Indianapolis Workshops on Software Testing

(STIFS) 7 - Software Testing in Financial Services

(WOPR) The Workshop on Performance and Reliability

(WREST) Workshop on Regulated Software Testing

(WTST) Workshop on Teaching Software Testing



### opensourcetesting.org

open source software testing tools, news and discussion

Home

**Testing tools** 

Unit testing tools

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Resources

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Functional testing | Performance testing | Test management | Bug databases | Link checkers | Security

#### Most popular

Canoo WebTest

Selenium

WatiN

Watir

#### Quick links

Abbot Java GUI Test Framework

ABI Compliance Checker

Anteater

Apodora

Arbiter

Autonet

AutoTestFlash

Avignon

Blerby Test Runner

#### Functional test tools (108 found)

#### Abbot Java GUI Test Framework

#### Description:

The Abbot framework provides automated event generation and validation of Java GUI components, improving upon the very rudimentary functions provided by the java.awt.Robot class (A Better 'Bot). The framework may be invoked directly from Java code or accessed without programming through the use of scripts. It is suitable for use both by developers for unit tests and QA for functional testing.

#### Requirement:

TBC

#### Download data:

Downloadable files: 93251 total downloads to date

#### **ABI Compliance Checker**

#### Description:

A tool for checking backward binary compatibility of a shared C/C++ library. It analyze problems: changes in call stack, v-table changes, removed interfaces, etc.

#### Requirement:





## Learn & practise

- Train, challenge yourself and practise
- Read books & magazines
- Read blogs or write yourself
- Visit conferences (actively)
- Watch videos
- Participate in workgroups, SIG and peer groups
- Pair with testers and non-testers
- Try tooling
- Get a coach
- Ask for feedback

## Becoming a better tester

- 1. Adapt to the context
- 2. Collaborate

3. Learn & practice



"Great sports teams treat practice with the same seriousness as a game - and every game as practice and learning. Testers take note."

**Michael Bolton (twitter)** 

### Want to learn more??

Find the resource lists at these websites:

http://www.magnifiant.com

http://dewt.wordpress.com





## Questions?

### **Huib Schoots**

http://www.magnifiant.com

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huib.schoots@gmail.com

+31 (0)6 - 24641033



## Links from this presentation











Slide 3: No more second class testers (Johanna Rothman) http://www.jrothman.com/2004/01/no-more-second-class-testers/



Slide 5: The nine forgettings (Lee Copeland)

http://video.google.com/videoplay?docid=311308005575436115

http://www.bcs.org/upload/pdf/nine-forgettings.pdf



Slide 6: Becoming a Software Testing Expert (James Bach)



http://www.youtube.com/watch?v=3FTwaojNkXw&feature=relmfu



http://www.satisfice.com/presentations/bste.pdf



Slide 7: Passion (Steve Jobs)

http://www.youtube.com/watch?v=gxmw55Jh4BI

Slide 15: Context-Driven Testing (Michael Bolton & James Bach)



http://dewt.wordpress.com/2012/02/09/context-driven-testing-testnet/



Slide 18: Sleeping with the enemy (Gojko Adzic)



Blog post



Website



Video



Slide deck



Slide 22: 10.000 hour rule (Malcolm Gladwell):



http://www.youtube.com/watch?v=Kg2n1Jlx5P0



Slide 23: BBST & RST Training



BBST: http://www.associationforsoftwaretesting.org/training/courses/

http://gojko.net/2011/05/04/sleeping-with-the-enemy-stareast-keynote-slides/



BBST material: <a href="http://www.testingeducation.org/BBST/">http://www.testingeducation.org/BBST/</a>

http://oredev.org/2011/sessions/sleeping-with-the-enemy



Rapid Software Testing: <a href="http://www.satisfice.com/info">http://www.satisfice.com/info</a> rst.shtml



Slide 24: Books



http://www.huibschoots.nl/wordpress/?page\_id=441



Slide 25: magazines



http://simonsaysnomore.wordpress.com/2011/09/11/free-magazines/



Slide 26: Blogs



http://www.huibschoots.nl/wordpress/?page\_id=31

Slide 29: Videos & online conferences

Software Testing Club: <a href="http://www.softwaretestingclub.com/video">http://www.softwaretestingclub.com/video</a>

Oredev: <a href="http://oredev.org/">http://oredev.org/</a>

EuroStar: <a href="http://www.eurostarconferences.com/">http://www.eurostarconferences.com/</a>

CAST: <a href="http://www.associationforsoftwaretesting.org/conference/">http://www.associationforsoftwaretesting.org/conference/</a>

Slide 30: Practice

Weekend testing: <a href="http://weekendtesting.com/">http://weekendtesting.com/</a>

Testing Dojo: <a href="http://www.testingdojo.org/">http://www.testingdojo.org/</a>

Testing Challenges: <a href="http://www.testing-challenges.org">http://www.testing-challenges.org</a>

Slide 31: SIG

TestNet: <a href="http://www.testnet.org/werkgroepen.html">http://www.testnet.org/werkgroepen.html</a> (Dutch)

AST: <a href="http://www.associationforsoftwaretesting.org/about/sigs/">http://www.associationforsoftwaretesting.org/about/sigs/</a>

Software Testing Club: <a href="http://www.softwaretestingclub.com/">http://www.softwaretestingclub.com/</a>

SIGIST: <a href="http://www.bcs.org/category/9262">http://www.bcs.org/category/9262</a>

Slide 32: Peer workshops

DEWT: <a href="http://dewt.wordpress.com/">http://dewt.wordpress.com/</a>

LEWT: <a href="http://www.workroom-productions.com/LEWT.html">http://www.workroom-productions.com/LEWT.html</a>

SWET: <a href="http://testers-headache.blogspot.com/2010/10/swedish-workshop-on-exploratory-testing.html">http://testers-headache.blogspot.com/2010/10/swedish-workshop-on-exploratory-testing.html</a>

LAWST: <a href="http://lawst.com/">http://lawst.com/</a> (here are a lot of links to other Peer Workshops)



Blog post



Website



Video



Slide deck

